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FOR IMMEDIATE RELEASE:

Park Community + Coronavirus (COVID-19) Planning

Louisville, KY, - At Park Community Credit Union, the health and safety of our *entire* community is our top priority. We have been monitoring the COVID-19 situation closely, staying informed with the most up-to-date information from the Centers for Disease Control and Prevention (CDC) and local Public Health authorities. We are taking extra precautions in our branches and at our headquarters with diligent disinfection and care.

Please visit our webpage at www.parkcommunity.com/COVID19 for any changes in our operations due to COVID-19, including any changes in hours or service disruptions. Please check back regularly as conditions and course of action may rapidly change.

We also want to remind our members to take the necessary precautions recommended by the CDC and wash your hands with soap for 20 seconds, avoid touching your face, and stay home if you are not feeling well. To help prevent further spread of the virus, there are many options available to our members to do your banking online.

- **Online Banking** – Access to your funds is available 24/7 using Online Banking from your computer. To register, just select “Sign Up” in the login area on the home page of parkcommunity.com.
- **Mobile App** – If you haven't already, download our Park Community Mobile App here: ([iPhone](#) | [Android](#)) On our app, you can do things like:
 - Check account balances
 - Review Transactions
 - Deposit Checks
 - Transfer money between your Park accounts
 - Apply for a loan
 - Pay your bills
 - Text us
 - [Learn more here](#)
- **ITM/ATM** – All branches are equipped with either standard ATMs or ITMs (Interactive Teller Machines) that allow you to do transactions over video conference with a Park representative without having to go into a branch.

- **DIAL** – Our free, 24/7 Bank by Phone service, where you can access your account information at any time. It's easy-to-use, and all you need is your member number and a DIAL access code.
 - In the Louisville local calling area: 502.969.6995
 - Outside these local calling areas: 800.527.DIAL (3425)

Follow the prompts to listen to your account balances, transfer funds, and more. If you'd rather use a list of service codes to get the information you need, select expert mode from the prompts and click [here](#) for a list of service codes.

To obtain your DIAL access code just give us a call.

During this time, we also want to remind you that Park Community will never contact you to ask for information such as your social security number or passwords over the phone, by text, or email.

We're here to help. We understand this is an uncertain time and your financial needs could change substantially. If you have any questions or you are facing a financial hardship due to COVID-19, please contact us at 800.626.2870.

For additional information about COVID-19 visit the Centers for Disease Control at [cdc.gov](https://www.cdc.gov).

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Park Community was established in 1965 to serve the employees of General Electric's Appliance Park in Louisville, Kentucky. While the members we are able to serve have changed over the years, our mission to provide exceptional service and a full range of financial products has not. Our philosophy continues to focus on the credit union motto of "people helping people" as we STRIVE (Serve you, Thank you, Respect you, Inform you, Value your time, Exceed your expectations) to be a full-service financial institution where it's always your life, your money, and your way. Please visit www.parkcommunity.com, or follow us on Facebook at www.facebook.com/parkcommunitycu and Twitter at www.twitter.com/parkcommunity.